

Rakesh Sinha

Vice President & Business Leader, RvaluE



Rakesh possess a strong strategic leadership and execution capabilities with 15 years of experience in the Business Consulting and IT/ITeS Industry. He played vital leadership roles including Strategy Leadership, Sourcing Advisory, RFP & Deal Management, Program Management, Change Leader, Business Transformation & Excellence, Service Delivery, and Leadership Development across Finance & Accounts, Human Resource, Supply Chain & Logistics, Customer Life Cycle Management, and Information Technology functions.

Rakesh has successfully led many customized strategic initiatives such as Business process transformation, location strategy, sourcing model strategy, benchmarking etc. He spots, industry trends of BPM in Global India and is pioneered and published research papers on BPM & Shared Services since 2012, and first ever book on BPM in 2013, invited in Industry forums to share his perspectives in Business Process Services. He championed the thought of Shared Services Forum (SSF) India and led organizing National Conclaves. In his stints with IT arm of Escorts, Espire Infoserve, Centurion Bank of Punjab, American Express and RvaluE, got exposure to provide services to international and domestic clients across multiple domains encompassing multiple structuring models - Captive, Third Party, BOM, BOT and JV. At RvaluE, he has made significant contribution to projects in vision planning for globalizing shared services, identifying process consolidation opportunities for over 2500+ FTEs, preparing business case, leading process migration/people transition and stabilization in SSC operations.

Rakesh is certified as an Authorized Evaluator by ITsqc of Carnegie Mellon University, USA and has carried out several assessments and evaluations of eSCM across the globe.. He has been trained for BS 7799 and in Project Management Methodology (PMP). Rakesh is a Certified Trainer and Program Coach for the global leadership program from Canada. He is a Bachelor of Information Technology and acquired business management skills from IIM Calcutta.