

**Irendra Chhabra**  
**Managing Director & Chief Executive Officer,**  
**Essel Business Excellence Services Limited**



Irendra Chhabra is spearheading Essel Business Excellence Services Ltd (Essel Group). His vision is to create a Global BPM company by driving state of art processes & technology to improve operational efficiencies by 30%, centralizing group procurement to optimize cost & globalize shared service practices. Since he took over the business, he has introduced best in class tools like HANA, BPaas, RPA (Robotics) etc. and is devising the track for achievement of Essel Group's digital vision.

With 25+ years of experience spread across industries, businesses & geographies, he has led multiple startups to steady state in tough market conditions. Having worked in a global diversified culture, seen scale and upcoming technologies, Irendra has been a forerunner in implementing innovative and strategic ideas. In his previous avatars, he has worked with multinationals like Essar, Reliance, Owens Brockway and Hero Cycles.

Irendra is a key speaker & thought leader at global management platforms viz., Shared Services Outsourcing Network in Africa & Singapore; CEO Roundtable in Middle East & the Asia Retail Congress.

When he is not innovating and strategizing, Irendra enjoys being a sports enthusiast and often plays Table Tennis and Cricket.