

**Amit Dhingra**  
**Vice President – Global Service Delivery,**  
**Nokia**



Amit Dhingra has more than 20 years of global experience in Telecommunications and Service Delivery. Amit has a proven leadership track record of turning around businesses to profitability, creating and implementing strategy as well as business development.

Amit joined Nokia in 2006. Over the years, he has been instrumental in contributing to the organization's growth. Prior to leading the Global Service Delivery & Managed Services business line, he headed Services Strategy and Business Development, where he was instrumental in defining the services growth strategy including Global Delivery Strategy.

Prior to this Amit was responsible for the strategic planning and development of the MS business services portfolio of Nokia worldwide.

He was instrumental in delivering the first Customer Experience Management (CEM) solution to large telecom operators in India and helped them to get the right network insight based on subscriber experience to provide detailed insight, reflecting on his unique ability to continuously innovate and adapt to changing business models, customer needs and technologies.

Amit is an MBA in Finance and Strategy from the London Business School and holds a Bachelor's degree in Electronics & Communication Engineering from the C.R. State College of Engineering, Haryana, India. In his spare time, Amit is enthusiastic about playing cricket and racquet sports as well as travelling and reading. Based in Gurgaon, India, Amit is married to Arti and has two school going children.