



**Shared Services Forum**<sup>®</sup>  
*Enabling Process Edge and Competitive Advantage*

# Moving Beyond Nurturing the Innovation Quotient

**An Evening Of Powerful Conversations  
Leadership Roundtable Interaction**



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October 20, 2022

Novotel Chaimers Road  
Chennai | India





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*Enabling Process Edge and Competitive Advantage*

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**Presents**

**AN EXCLUSIVE EVENING OF**

**Leadership RoundTable Interaction  
and Powerful Conversations**

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# Program Schedule

**Time Slot**

**Session**

05:30 – 06:30 PM Welcome & Hi-Tea

06:30 – 08:25 PM Welcome Address

**Leadership RoundTable Conversation on:  
“Moving Beyond – Nurturing the Innovation Quotient”**

08:25 – 08:30 PM Vote of Thanks

8:30 PM onward Networking Cocktail-Dinner

## Speakers' Index

S No

RoundTable Speakers

- 1 **Anand Maheshwari**  
Founder & Chief Corporate Officer, Quintes Global
- 2 **Bhaskar Bhattacharjee**  
Finance Planning & Analytics Leader, GBS, Philips
- 3 **G Venkataramanan (GV)**  
President & Business Head, Olam GBS
- 4 **Geetha Ramamoorthi**  
Managing Director India, KBR Inc
- 5 **Hemamalini Venkatraman**  
Global Operations Executive & Regional GBS Director, Rolls Royce India
- 6 **Rakesh Sinha**  
Co-Founder, SSF; Founder & CEO, Quintes Global
- 7 **Ravi S Ramakrishnan**  
Founder, SSF; Founder & Executive Chairman, RvaluE Group
- 8 **S Kathir Kamanathan**  
Executive Director & CFO, Lanco Group
- 9 **Shalini Pillay**  
India Leader - GCCs; Office Managing Partner – Bangalore, KPMG
- 10 **Sunil Kumar**  
Centre Head, World Bank Group
- 11 **Suresh Kumar Vasudevan**  
Director – Finance & Head GBS, Hillenbrand Inc.
- 12 **Dr S Venkat Kumar**  
Head - Kone Business Services, Kone Elevator India
- 13 **T R Srinivasan**  
Group CFO, TVS Automobile Solutions
- 14 **V Ranganathan**  
Independent Director

**Anand Maheshwari**  
**Founder & Chief Corporate Officer**  
**Quintes Global**



Anand Maheshwari is a meritorious Chartered Accountant and a veteran CXO. He comes with nearly four decades of extensive work experience with a blend of senior management & entrepreneurial roles, within India and UK. He is the Founder Director of Quintes Global, a new business entity, promoted by RvaluE Group to offer an innovative solutions & capabilities in Business Process Management to a niche segment – both in India as well as globally.

Anand's experience includes controllership/ CFO responsibilities, business and finance leadership across domains: Offshoring & Domestic Business Services, Financial Services, Oil, Petrochemicals & Chemicals, IT & related services. Anand has worked in corporations like Jubilant Organosys, Kanorias, American Express and Venture Infotek (now Atos Worldline).

Over the last 16 years, Anand has been a serial entrepreneur, starting as a co-founder for Intrust Global in Business Services space, Chairman of Suprawin Technologies and then co-promoted Pegasus Oil & Gas Services. Intrust Global was recognized as one of the 10 fastest growing LPO companies by the Black Book of Outsourcing. He has worked on significant strategic initiatives with large global organizations like Solvay Business Services in Europe, and many others in UK, USA and Asia Pacific.

Anand was earlier instrumental in setting up the first-ever Global In-house Captive (GIC) Financial centre of American Express in India in mid-90s as Shared Services for F & A and Operations processes. He handled multi billion dollars' business transactions, pioneered transitions of finance and operations processes, led multiple global projects like Y2K and BPR, bringing huge cost saves and value to various stakeholders and was deputed to UK on a global assignment. He also received the Chairman Award for Quality six times.

In his current role with the RvaluE Group, Anand brings proven strategic execution capabilities, stakeholder collaboration and people management skills and focus on coaching and mentoring leaders. While detail oriented, he has an excellent strategic oversight and has a keen mind that breaks down complex issues into manageable chunks. He brings insight, global experience, expertise and a sense of humour to engagement, enabling him to collaborate well with clients, associates and colleagues.

**Bhaskar Bhattacharjee**  
**Finance Planning & Analytics Leader**  
**Philips Global Business Services**



Bhaskar is a qualified Chartered Accountant with over two decades of experience across industry sectors in finance domains and leadership roles. Specifically for the last 15 years he has been developing and leading finance functions in Global Business Services/ in-house centers in India for global organizations.

He is currently with Philips as Director Finance, Planning & Analytics, leading the digital finance transformation as well as financial planning & analytics functions for Philips, a Dutch conglomerate, and a health technology leader. In his prior role with Shell, he pioneered setting up multiple niche and industry leading finance CoEs with design innovation, operational excellence and process transformation for one of the world's largest energy company. Prior to that, he also worked with HSBC in expanding the shared services footprint for multiple geographies.

**G Venkataramanan (GV)**  
**President & Business Head**  
**Olam Global Business Services**



GV is a seasoned professional with nearly 25 years of experience that spans across the conventional and outsourcing industry, exposed to the Manufacturing, CPG, IT & Service sectors.

He joined Olam in 2014 as part of the core leadership involved in setting up of their Global Business Services and has continued to play a pivotal role in its growth story from a 100 employees Back-office Centre to a 1,000+ employees Capability Centre as it stands today.

Prior to joining Olam, GV was associated with Accenture for more than 9 years, playing varied leadership roles in Service Delivery and Solutioning. Prior to Accenture, he spent more than 8 years with Ashok Leyland in different capacities within Finance & Accounting functions.

GV is an Accountant by profession besides holding an MBA.

**Geetha Ramamoorthi**  
Managing Director India  
KBR Inc.



Geetha Ramamoorthi is a seasoned leader with varied experience in The Engineering, Science, Technology & Consultancy space.

Geetha has diverse experience of leading Finance, Operations, Business verticals, Business Change and Digital Transformation in India and overseas. As the India Managing Director of KBR, a Fortune 500 company, she is leading the business on a transformative growth journey.

She is a firm Believer in Growth Mindset and has a passion for intentional learning. She is an active speaker in forums on topics ranging from Digital transformation, Shared services and Women in Engineering and leadership.

She was a finalist in Women in IT Asia Awards 2021 in the category of Digital Transformation Leader of the year. She has been named in the Top 10 Winners at the Her Rising Awards 2022 in the category Women Leaders.

A member of Thinkers360, she actively blogs on Diversity & Inclusion, Technology, and innovation and how the intersection of Digital technology with business strategy is changing the game for corporates and their workforce.

She is a C.A and ICMA and holds Certifications from top-ranking Business Schools, such as MIT Sloan School of Management and UCL School of Management.

**Hemamalini Venkatraman**  
**Operations Executive & Regional GBS Director**  
**Rolls-Royce India**



Hemamalini Venkatraman is an Operations Executive & Regional GBS Director at Rolls-Royce India Pvt Ltd.

She has 25 years of experience across GBS operations, Integrations, Transitions, Transformations, Process Excellence & Outsourcing. She has managed global teams across Finance, Procurement & HR functions.

Hands-on leader with an extensive background in finance complimented by diverse talents in project management and leadership, with a passion for continuous improvement, simplification & standardization of finance operations.

She has led multiple inclusion & diversity events, also has a very keen interest for CSR activities.

**Rakesh Sinha**  
**Co-Founder, SSF**  
**Founder & CEO, Quintes Global**



Rakesh is a seasoned professional with an entrepreneurial experience of over 2 decades in Advisory & Consulting, Business Services, Business Process Transformation and Technology space. He is an IT Graduate and acquired management skills from IIM Calcutta. Rakesh is one of the few leaders globally certified as an Authorized Evaluator by ITSqc of Carnegie Mellon University, USA for eSCM and a certified 'Program Coach' from Canada.

Rakesh is well-recognized thought leader and felicitated / honored by leading media houses in their magazine of Industry repute as **'Young Entrepreneur with difference! Pioneer', 'Thought Leader/ Gurus'** of Business Process Space. He was recognized as one of the top 30 Influential Young Entrepreneurs of 2016 by the Insight Success magazine and featured on the cover story, and honored **'India's Greatest Leaders 2017-18 - Pride of the Nation'**, and recently awarded **Asia's Greatest Leaders 2021-22** by AsiaOne Magazine & URS Media - Process Reviewers PricewaterhouseCoopers PL". Rakesh was recently recognized & awarded as **'Most Promising Business Leader in Asia 2021-22'** by Economic Times and Times group. He was one of the youngest to be invited as member of Management Council of Delhi Management Association. Rakesh along with two pioneering leaders recently founded 'Quintes Global' New-Age venture providing global-first transformation centric solution Dedicated Captive (D-Cap™), that is much beyond few classical models for business process services. The unique model enables clients to get Scale benefits while focusing on their core, reduce cost & grow profits, and transform fast and that too, end to end. Rakesh is currently the CEO of Quintes Global.

In his role of Executive Director & CEO at RvaluE Group, he has been part of setting up/ growing 15+ India & Global Shared Service centres, and 100+ Transformational engagements enabling RvaluE Team to deliver business impact of over US\$400mn to clients. He has worked across the geographies - India, APAC, Japan, North America, Middle East, UK & Europe. Rakesh spots Industry Trends and has led customized Business Transformation initiatives such as Sourcing Model Strategy, Benchmarking, Location Strategy, Offshoring, RFP & Deal Management, Business Process Redesign, Vision planning for Globalizing Shared Services, identifying process consolidation opportunities for over 5000+ FTEs, preparing Business Case, leading process migration/people transition across F&A, HR, SCM, CLM, and IT functions in Manufacturing & Services domains. **Rakesh co-founded Shared Services Forum (SSF) in 2011** as an industry platform to create and disseminate knowledge for excellence in BPM for the ecosystem in Global India, authored several pioneering research reports and books like first-of-its-kind book on BPM 'BPM in Global India – The Inflection Point for Competitive Advantage'. As part of his social responsibilities, Rakesh mentors young leaders from leading Management Institutes, devotes time/energy to social projects along with like-minded people, think beyond the present, for creating Think Tanks for 2030 and make India a better place to live in the global village.

**Ravi S Ramakrishnan**  
**Founder, SSF**  
**Founder & Executive Chairman, RvaluE Group**



Ravi is a seasoned global business and people leader with ~40yrs of business, finance and business services experience. A former Business Leader at American Express, he was integral part of the global leadership team to set up its pioneering offshore operations in India in mid 90s. He has held leadership positions in Unilever, Murugappa Group & Eicher Group, with CXO level responsibilities.

Ravi has led large scale process transitions and transformations, and serviced 30+ countries across US, UK, Europe, Japan, and India. He has successful track record of transforming business services: strategy to execution, hands-on experience of global COE Ops, global process ownership, global implementation of SOX (Amex \$160Bn Balance Sheet), re-engineering, technology & change management. He has strong relationships with the BPM ecosystem across the globe

Ravi set up RvaluE in 2005, a growing firm focused on business services strategy, operations, process transformation and captive operations offering E2E solutions to 'realize business value'. In 2011, he founded Shared Services Forum (SSF), an interactive Industry Platform for Shared Services & IT/ITeS space. His latest venture is Quintes Global, setting trends through transformation centric NewAge Business Services Operating Model – 'Dedicated Captive' (D-Cap) Model.

Recognized as a Visionary CEO & Thought Leader in Business Services, is also an Executive Coach & Mentor for business leaders, hi-performing executives and young entrepreneurs. As 'Game Changers' in Business Transformation, he has provided leadership to create proprietary models for process consolidation, process maturity, people practices, digital transformation, future readiness, customer experience, etc. RvaluE has been listed and awarded as 'India's Greatest Brands 2017-18 – Pride of the Nation', by AsiaOne Magazine & URS Media – Process Reviewers PricewaterhouseCoopers PL". Very recently, Ravi has been recognized as 'Global Asian of the Year' by AsiaOne

Ravi uniquely combines exposure to Manufacturing & Services sectors, setup 15+ SSCs, 100+ transformational assignments, various structuring/ operating models, delivering over \$ 400 Mn saves to clients. He works with CXO leaders of India/ Global Corporations, GBS Centres and BPO Ecosystem, translating BPM strategies into business performance drivers. At Eicher Group, as CFO & Member, Group Management Committee he was associated with many strategic initiatives including turnaround & merger of Royal Enfield Motors.

Ravi is a Chartered, Cost Accountant & Company Secretary and trained at Carnegie Mellon University, USA for implementing eSCM. He is passionate about people, practices, leadership and organizational capability development.

**S Kathir Kamanathan**  
Executive Director & CFO  
Lanco Group



A Qualified Chartered Accountant as well as Cost accountant with over 25 years of cross functional experience in various aspects of Energy business viz Project Finance, Operations and Legal aspects of Energy sector.

He was a part of GMR group since its inception, Covanta Energy and S & S Power and has earned enriching experience in fields like Financial Modelling, Due Diligence for acquisition, commercial contracts like Power Purchase Agreements, Operations & Power Trading, Carbon Credit & Sustainability, Regulatory issues etc.

In the present role at Lanco, he is responsible for project finance, working capital, non fund-based facilities like Bank Guarantees, LCs. He makes sure a hassle-free due diligence process to be carried out by investors and lenders on group's assets for financing/refinancing through consultants (commercial, financial, legal, and technical), interactions with rating agencies, leading lenders consortium meetings etc. He headed Business development and corporate affairs for Lanco in Tamil Nadu

Also responsible for commercial operations for supply of power under long term power purchase agreement to TNEB and now to IEX.

Own a strong communication and networking skills that helps in revenue management, strong relationships with government, clients, private developers, public & private sector banks / NBFCs, legal counsels, engineering consultants etc., timely billing and collection, amicable dispute resolution through liaisoning or regulatory channels.

Apart from this, has a grip over financial management, planning, budgeting and Resource mobilization along with Internal and Statutory audit and Finalisation of Accounts. He believes in impact making and staying updated. Open for learning, relearning and sharing knowledge and views. A proven track record of managing complex assignments and delivering results. He has advised top Consultants and private equity firms with regard to Energy sector in India. He is an eminent Speaker in CII, FICCI, CFO and other Forums.

## Shalini Pillay

India Leader - Global Capability Centers & Office Managing Partner – Bangalore  
KPMG



Shalini leads the “ Global Capability Centers’ (GCC’s) segment nationally and oversees the services KPMG India provides to this segment. This entails working with large global organizations on their service delivery model and enabling them to leverage the GCC model to optimize costs, drive impact on the top line and build capability hubs that will steer the organization into the future.

She is also the Office Managing Partner for Bangalore, overseeing all of KPMG’s business in the region and is currently responsible for representing the firm in the Market especially for all large strategic Client Accounts. Shalini has been part of the India Leadership team for several years and is a member of the Board. In her previous role, she used to also head the HR function for the Firm in India.

Over a career in management consulting, spanning close to 30 years Shalini has been involved in delivering a full range of business advisory and financial consulting services to clients across a wide range of industries. She has worked with many large and medium sized organizations, helping them define and realize their strategic objectives and growth targets.

Shalini’s large and diverse GCC-focused team at KPMG assists organizations in their GBS/ GCC set-up across:

- advising global organizations on their sourcing strategy to defining the operating model
- helping establish and optimize their GBS/GCC set up
- enabling technology interventions to enhance the digital quotient
- addressing new emerging dimensions of risk, towards building resilience
- understanding the changing regulatory landscape and implications for the model
- resizing, reshaping and reskilling the workforce for the future

Shalini represents the Firm in all external industry forums, focused on research towards defining the future roadmap for global service delivery models. Shalini is a BE and also a Chartered Accountant, ICAI.

**Sunil Kumar**  
Center Head  
The World Bank Group



Sunil Kumar is the Center Head of the global center of the World Bank Group at Chennai, responsible for providing overall strategic leadership to the office.

As the Center Head, he has played a pivotal role in the transformation of the center from an accounting hub to a center that delivers a wide spectrum of business process services, including Finance & Accounting, HR, IT, knowledge management, and business process excellence.

Sunil is a chartered accountant with over 30 years of experience in financial and shared services domain. Before joining the Bank Group in 2001, Sunil worked as a Sr. Manager with American Express Financial Center at Delhi. Besides his expertise in financial and shared services, Sunil has valuable experience in the manufacturing sector from his stints with companies such as Ranbaxy Laboratories, Intercraft, and the Saraswati Industrial Syndicate.

Sunil is the recipient of several awards for his leadership to the Chennai center and spearheading initiatives on continuous improvement. During his tenure in American Express, he was honored twice with the Chairman's Award for Quality. Besides his career at the Bank Group, Sunil actively participates in various social causes. He lives in Chennai with his wife and two children

**Suresh Kumar Vasudevan**  
Director – Finance & Head GBS  
Hillenbrand Inc.



Suresh Kumar Vasudevan is the Director – Finance and the Leader of Global Finance Shared Services for Hillenbrand Inc, a ~\$2.8B organization. He is a Chartered Accountant by qualification and is with the organization for over 14 years.

He was instrumental in conceptualizing and establishing the finance shared service center for Milacron in 2014. He led the integration of Hillenbrand organization into the shared services after its acquisition of Milacron. He manages over 150 international associates supporting operating companies across Europe and North America.

In his 14 years of service, he has served in various roles with increasing responsibilities, including as Director for Milacron’s corporate FP&A before Hillenbrand’s acquisition of Milacron.

**Dr S Venkat Kumar**  
**Head - Kone Business Services**  
**Kone Elevator India**



Dr S Venkat Kumar is the Head of KONE Business Services (KBS) India. Venkat is responsible for unified KBS Service Management as well as reliable service delivery for all business services (in-house and outsourced) covering KONE units across Asia Pacific, Middle East & Americas.

Dr Venkat joined KONE in 2016 and has 34 years of industry experience covering 25 years in Shared Services and BPO industry.

Dr Venkat's key competencies include strategizing business growth and establishing new service verticals, delivery centres and building cost effective centres of excellence. Dr. Venkat had served as Chief Operating Officer of Rural Shores Business Services Pvt Ltd: World's largest Impact Sourcing and Inclusive Destination. Earlier he was Senior Vice President at Reliance BPO and Unit Head, Chennai – the BPO Services Company of Reliance Group, heading Pan India BPO Operations. He has also been the General Manager, Indian Operations and Director of Indian Board with Hays plc UK. Head of Offshore Shared Services Centre, Chemoil Corporation – the largest bunker fuel distributor in the United States and Finance & Project Manager with Facit Asia::a TATA group Company.

Dr Venkat having acquired Ph.D in Management Studies from Sri Venkateswara University, Tirupathi, is also a university topper in MBA from the same institution. A very active player in the Industry Dr. Venkat was Vice Chairman for NASSCOM captive forum (TN & KRL circle) and President of Chennai District Chess Association. With keen interest in people practices, knowledge development and public relations, he has spoken at several key seminars and conferences conducted by professional bodies such as NASSCOM, CII and FICCI. He actively participates in academia as guest lecturer and external examiner for various management colleges.

Dr Venkat is greatly involved in social service and religious activities and follows his key mantra: “work with simple living and high thinking.” Married to Aruna, a physiotherapist, he is blessed with two sons Sai Kiran and Sai Pavan pursuing career interests in Engineering.

**T R Srinivasan**  
**Group Chief Financial Officer**  
**TVS Automobile Solutions**



T R Srinivasan is a post-graduate in management from IIM Calcutta and is also a Cost & Works Accountant. He started his career with Hindustan Unilever Ltd in 1988. During the 35 years of his career, he has worked in the Finance/Commercial function across diverse industries like FMCG, Consumer Durables (Philips Electronics), Retail (Reliance Digital), Healthcare (SIRO Clinpharm) and Automotive (Alliance Tires, Varroc Engineering and TVS Automobile Solutions), including stints abroad in the United States and the Netherlands.

He has worked in Global CFO roles for the last 13 years, overseeing businesses operating out of US, Mexico, Brazil, North Africa, Europe and China. He has extensive experience in both debt and equity fundraising from private as well as public markets, as well as in M&A transactions. He has been part of a number of deals related to private equity investments/ divestments. He led the Initial Public Offering of Varroc Engineering as well as the follow-up Qualified Institutional Placement.

His main interests outside work include running, cycling, sports, food, music and social work. He is based in Chennai, India.

## V Ranganathan Independent Director



V. Ranganathan holds a bachelor degree in commerce (Madras University), a chartered accountant and a company secretary by qualification. Has a total experience of over four decades in public sector, private-corporate sector and in consultancy.

Started the career in General Insurance Corporation. Had worked in a premier group based in Chennai in different capacities and was General Manager (Group taxation) . Handled complex assignments both for the corporate group and for the promoter family. Worked in consultancy for over two decades and was with Ernst & Young. Had led and executed critical assignments across industries and sectors and had conceptualised and carried out complex corporate reorganisation under the companies Act and Sick Industrial companies Act.

Had a special focus on entrepreneur led companies and advised the promoters on various sensitive governance issues. Had worked on key foreign inward investment driven projects.

Presently, an independent director in four public companies and serve as audit committee chair in two of them. Chair of the audit committee of a not-for-profit with Government of India as key partner. Has an advisory role with a PE firm and a private boutique corporate consultancy firm.

Was a visiting faculty for over two decades in the Indian Institute of Management, Ahmedabad on the subject of corporate restructuring, mergers and acquisitions. Was very actively involved with the Madras Chamber of Commerce for over 35years and with CII and FICCI as well, serving on various committees at different points in time.

Has addressed and chaired sessions on taxation, corporate law, accounting and governance related subjects in various professional conferences at all India level organisations. Writes on subjects of the economy, fiscal management and corporate governance in Hindu Business Line, Moneylife.in, Industrial Economist etc. Has an active blog in Substack.com with many current writings.

## SSF – A COMMUNITY ‘FOR PRACTITIONERS, OF PRACTITIONERS, BY PRACTITIONERS’ OF BUSINESS SERVICES

SSF is a pioneering, interactive platform of Business Process Practitioners & Experts, and Industry Veterans with a vision to create and disseminate knowledge for excellence in Business services, IT & Business Process Management (BPM).



We ideate and synthesize ‘best in context’ practices for successful transformation of business process in the corporate world. SSF began its journey in 2011 for the purpose of sharing of knowledge which was resident with a few leaders of the shared services and outsourcing industry. Over the years, SSF has grown from strength to strength and has built a strong network of thought leaders, experts, and change agents across all functions and several domains. In short, SSF’s mission is:

- To spread awareness of Value-Delivering Strategies for effective transformation of business processes
- To establish Winning Practices that result from exchange of knowledge
- To acknowledge, award and showcase Organizational Achievements & Professional Excellence
- To build a strong network of thought leaders, experts, practitioners and change agents

### Knowledge Dissemination Tools & Activities so far...

20	Pioneering Leaders & BPM Achievers Felicitated
85+	Organizations Awarded/ Recognized
300+	Speakers Shared their Expertise/ Experience
80+	Case Studies Presented
30+	SSF Publications
5	Pioneering & Exclusive Research & Survey Reports
20+	Capability Frameworks for Business Impact/ Value
11	Annual Conclave events
30+	Summits & Leadership Interaction Events across India



SSF also disseminates knowledge through various publications, to share industry insights, best practices, shared services journeys, case stories on BPM adoption shared for enabling enhanced business outcomes. These knowledge & thought leadership articles and papers are reference points for pioneering thoughts in business services space and for BPM implementation in Global India. You can Publish your Thought Leadership in the SSF Journal – **Process Edge**. Page | 21

## Partners at the Leadership RoundTable Interaction – Chennai

### Knowledge Partner

#### RvaluE Group



**RvaluE Group** is the Knowledge Partner for SSF's Annual Global Business Services Conclave. SSF leverages the immense global and India Business Services experience of RvaluE Group in multiple domains, across many functions and in all areas of Operations, Technology & Transformation services and solutions to make Captive Centres into Capability Centres.

The Founders, Leaders and Members are well recognized in the industry as Thought Leaders in BPM & Shared Services space for their pioneering research expertise, creating frameworks, business delivery and solution models. The Knowledge Partner brings immense expertise to identify and bring focus and deliberations on current topics, futuristic themes, emerging and new technologies, continuously updating process/industry benchmarks, best and next practices and evolving proprietary frameworks and models. This thought leadership enables the global and local Captive Centres from being Cost Centres to transform into Value Centres.

### Event Partner

#### Quintes Global



**Quintes Global (QG)** is a venture of few pioneering leaders who have led the Business Process Management value story of India since mid 1990s, starting with American Express. The Company was established to provide transformation centric business process solutions under the Dedicated Captive (D-Cap™) model, with the objective of 'co-creating value'. QG draws upon the rich business services experience of the Founders in respect of setting up, managing and handing over Captive Shared Services across a spectrum of support functions and industry verticals and wide variety of business process transformation and automation assignments serving some of the marquee global and Indian companies. We are also pioneers in a way to spread the power and value of Captive Shared Services within India across manufacturing and services sectors, by creating the contextual business case through talent and skill arbitrage. In that way, we are a unique organization that can combine the expertise for India Domestic as well as Offshore Centre operations.

**D-Cap™ Model**, hence, is evolved out of the immense captive experience gained from similar such operations & expertise/ capabilities over the last 25 years. We have the vision to achieve significant growth of the organization, thereby providing relevant growth potential to the Client, Team, Partners and all other stakeholders.

Visit us at [quintesglobal.com](http://quintesglobal.com)

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